

Wi-Fi connection or mobile data tariff required

emporia SMART·8

ENGLISH

Notes on this user guide

· This guide contains helpful notes and tips, which are indicated as such by this symbol: ℹ.

· Warnings are indicated by this symbol: !.

· Lots of chapters contain a QR code, which will take you to more information on the chapter's topic on the emporia website.

QR scan



This application enables you to read QR codes.

Open the **QR scan** app or select the **QR scan option** in the **Camera** app *(see page 41)*

ℹ *Google, Android, Google Play (also known as Play Store) and others are trademarks of Google LLC.*

Dear Valued emporia Customer,

What's life about? This is the question we focused on at emporia when developing and designing this smartphone for you. Yes, you've read that correctly. We didn't start by asking how much RAM and ROM and how many megapixels and milliampere hours the device should have. We initially put those questions on the back burner and ultimately passed them to our engineers to answer later on.

We were much more interested in what life is actually about. Safety, health, joie de vivre, sustainability, love, solidarity … These are the things that really matter in life.

And it's these things that we've built this smartphone around. It can and will assist you in all these important areas. »It will help me with love?« I hear you ask. It will indeed. Won't it be nice to be able to send your partner a kiss by WhatsApp when they're in another room? Now wondering how this smartphone can increase your joie de vivre? You'll receive a short video of your grandchild and it'll be as if the sun is shining even if it's actually raining! Safety? It's great that there's Panic button (with emergency function) on the back of the phone, just in case you happen to fall off your e-bike, for example.

We've found answers to the important questions in life.
I hope your new emporia smartphone brings you plenty of joy!

Sten Kirkbak
Managing Director

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1. PREPARATION

1.1 An overview of your smartphone



1. **Front camera** for selfies
2. **Receiver** for phone calls
3. **Touchscreen**
4. **Card slot**
   for SIM card and SD card
   (see page 07)
5. **Microphone**
6. **USB port**
7. **Loudspeaker**
8. **Main camera** with torch and flash
9. **Panic button** with favourites function
   (see page 53)
10. **NFC module** (internal)
11. **Volume buttons**
    (see page 17)
12. **On/Off button** with fingerprint sensor
    (see page 50)

1.2 Box contents

The contents of this package are not suitable for young children and include small parts that can be swallowed.

- Smartphone
- Smartcover
- SIM ejector tool
- USB charging cable
- User guide

› **What to do if a part is defective or missing**
Please contact the **emporia Service Centre** *(see page 59)*

› **Not included in the scope of delivery**

- **SIM card**
  The SIM card is a chip card that you need to insert into the phone. You will only be able to place calls once you have done this. Your network operator will provide you with the card and the codes belonging to it (PIN and PUK) when you buy a mobile contract. Always choose a tariff with a data package when using a smartphone.
- **Memory card** (increases storage capacity)
  A memory card is a chip card that will increase your smartphones storage space. Inserting one will enable you to store more photos and install more apps. You can purchase these cards from electronics stores.
- **Headset**
  Suitable headsets are available from **www.emporiamobile.com** and electronics stores.
- **Mains plug**
  Use a USB C power delivery charging adapter with a minimum output of 15 watts or more for charging. You can obtain these from an electronics store, in the web shop at **www.emporiamobile.com** or from the emporia Service Centre.

How do I insert a SIM card and memory card?
www.emporiamobile.com/en-gb/pages/sim-card-and-sd-card

›Explained simply‹ by emporia
www.emporiamobile.com/en-gb/pages/explained-simply-overview

1.3 Inserting a SIM card and memory card

- Release the card slot by inserting the SIM tool into the small hole in the card slot.
- Insert the SIM card into the small slot in the card holder. Make sure the bevelled corner is facing the correct way.
- You can also insert a memory card into the large slot if you wish.
- The cards must fit snugly into the slots. Now slide the card slot fully into the smartphone.

Only use nano SIM cards in this device. If your SIM card is a different size, your network operator will swap it for you.

Only use a memory card that is compatible with this phone, such as a microSD® or a microSDHC® card.
If you use an incompatible SIM card or memory card, you may damage the phone, the card itself or the data stored on the card.

If you want to use an eSIM, see 2.4 Setting up an eSIM (see page 16).

1.4 Charging the battery

Only use chargers and accessories that are permitted for this smartphone.

Before using the unit for the first time or if the unit has not been used for a long time, the battery must be charged. The charging time depends on the charger used and takes approximately 2-4 hours.

› Charging with the charging cable

- Use a standard mains plug that you have at home.
- Insert the USB connector into the phone's USB port.
- Then plug the cable's mains plug into a wall socket.

To avoid contact faults with the USB connector, only use the charging cable supplied with the phone for charging.

How do I charge the battery correctly?
www.emporiamobile.com/en-gb/pages/battery-charging

› **Inductive charging**



The emporiaSMART.8 is equipped with an integrated charging coil. This enables inductive charging. Electrical energy is transferred via a magnetic field between an inductive charging station and the smartphone – without the need for a charging cable.

• You will need an inductive charging station that is connected to the mains.
• Place the smartphone in the centre of the station's charging surface.
• Once the smartphone is correctly positioned, charging will start automatically. A charging indicator will appear on the display.
• Remove the smartphone from the charging surface once it is fully charged

Suitable inductive charging stations are available from **www.emporiamobile.com** *and electronics stores.*

There must be no metal objects such as coins or credit cards between the smartphone and the charging station, as these can interfere with charging or cause damage.

Inductive charging may take slightly longer than charging with a cable. Only use chargers that comply with the Qi standard to ensure safe and efficient charging.

› **Charging via a computer**

Plug the phone into a USB port on your computer. If necessary, disconnect the USB cable from the mains plug to do this.

Charging your phone via a computer will take longer than charging it via the mains.

› **Battery indicators on the phone**

- When the battery is empty:
  The phone will beep and a warning will appear on the screen. The battery icon is red.
- When the battery is being charged:
  The battery icon is shown filling up.
- When the battery is fully charged:
  The battery icon is fully charged and green. You can now disconnect the charging cable from the phone and then unplug the cable from the wall socket.

In **Settings > Battery**, *you can view the remaining battery life and current charge level, and can close applications to extend the battery life.*



How does wireless charging work?
www.emporiamobile.com/en-gb/pages/inductive-charging

1.5 Turning on the phone

- Before you use your phone for the first time, remove the protective paper sleeve.
- Press and hold the on/off button for at least two seconds.
- The emporia logo will appear on the screen and a melody is played.

When you turn your phone on the first time, the start-up process can take up to two minutes. The emporia logo will be on the screen when this is happening. Please do not interrupt this process.

1.6 Turning off the phone

- emporia mode: press the On/Off button for at least two seconds.
- Android mode: press the On/Off button and the Volume Up button at the same time.
- Select one of the options displayed: Emergency, Power off, Restart.

If you press and hold the On/Off key, Google Gemini is activated by default. Under **Settings > System > Gestures > Press and hold power button**, *you can change this default setting.*

1.7 Entering a PIN code

Enter the four-digit PIN code for your SIM card when asked to do so and confirm the entry.

You can change or turn off your PIN code in **Settings > Security and privacy > More security and privacy > SIM lock.**

You have a maximum of three attempts to enter your PIN code correctly. If you enter the wrong number three times in a row, you will only be able to unblock your SIM card with your PUK code. You will find your PIN code and PUK code in the documents supplied with your SIM card by your network operator.

2.1 Basic Android and Google settings

When you use your smartphone for the first time, you need to select a number of settings.

› **Selecting a language**

- Tap on the pre-selected language.
- A list showing all the available system languages will then appear.
- Select the language you want to use to operate your smartphone.

› **Starting Android settings**

Now tap on **Start** to define a few required settings for the Android operating system.

What does my smartphone need in order to work?
www.emporiamobile.com/en-gb/pages/necessary-for-operation

› **Setting up using another device**
Used a smartphone before? In the next step, you can install data from your old smartphone. Select whether your old smartphone is an **Android** device or an **iPhone or iPad** and follow the instructions on the display.
If this is your first smartphone or you don't want to transfer any data, tap on **Skip**.

› **Connecting to a Wi-Fi network**
If possible, establish a Wi-Fi connection, so that future essential updates and downloads don't use your mobile data.

Read more about this in chapter »7.1 Using a Wi-Fi connection« from page 43.

› **Setting up a Google account**
- In the next step, you will be asked to sign in with your Google account. Enter your Gmail address and the password for the account to do this, or create a new Google account if you don't yet have one.
- Now you can select settings regarding the security and storage of Google services. Read through the pre-selected settings carefully and disable any individual functions you don't require.
Then tap on **I agree**.

› **Connecting to mobile network**
Now insert a SIM card into the smartphone.

If you want to set up an eSIM, we recommend doing so after setting up the smartphone. To do this, tap **Skip** *and confirm the following message with* **Skip** *as well.*

Setting up a Google account
www.emporiamobile.com/en-gb/pages/google-account-setup

› **Protecting your smartphone**
Now select a screen lock, so that your phone cannot be operated by anyone not authorised to do so.
- Also choose whether the code has to be entered when the device is first started.
- Enter your chosen code.
- Enter the code a second time to ensure you haven't made any typing errors and then confirm it.

You can also protect your smartphone using a fingerprint. If you prefer, you can add these settings later on in **Settings > Security and privacy > Device unlock > Face and Fingerprint Unlock > Fingerprint.**

› **Copying apps and data**
Your smartphone will now check whether any updates for the Android operating system are available and, if there are any, install them automatically.
In the next step, you can install selected apps and data from your old smartphone. To do this, tap on **Next**, select a transfer method and follow the instructions on the screen.
If this is your first smartphone or you don't want to transfer any data, tap on **Don't copy**.

› **Installing Google services**
Select which Google services you want to activate. Read carefully what data you are making available to Google.

› **Selecting a search provider**
Select the Internet search engine provider whose service you want your phone to use when carrying out a search query.

Google Services
www.emporiamobile.com/en-gb/pages/google-services

› **Allowing Quick Share**
Your contacts can discover your device and share with you when they are nearby. Using Quick Share, high-quality photos or large files can be exchanged directly between the devices.

› **Enabling Google Gemini**
You can chat with the Google AI assistant and simply give instructions via voice control. Please note that you are granting Google a wide range of permissions if you do this.

› **Setting up Google Pay**
Link a payment method to your Google account now and pay later directly with your smartphone.

You can skip this setting for now and add it in your Google Account later on.

› **More settings**
Finally, you can activate further Google functions and make adjustments to the background and font size.

These settings effect the Google interface, but not to the emporia app.

› **Activating charging protection**
The Charging protection limits the charging process to 80 % of the battery capacity. This increases battery life and reduces power consumption.

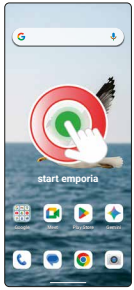
› **Setting the Favourite function**
Customise the function of the Panic button on the back of your smartphone to suit your individual preferences. You can make changes later in the **Settings > Favourites function.**

Read more about this in chapter »8.12 Favourites function« from page 53.

Google Gemini
www.emporiamobile.com/en-gb/pages/voice-assistant

Google Pay
www.emporiamobile.com/en-gb/pages/google-pay

2.2 Starting the emporia app



When you have completed the Android and Google settings, you will see the Android home screen.

Tap on the emporia icon.

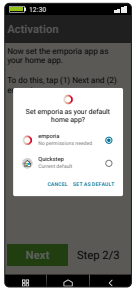
› **Legal notices**

Agree to the terms and conditions, the data privacy policy and the app permissions for the emporia app.

To do this, check the box next to **»I have read and I agree to all of the above.«**

Confirm this by tapping on **Next**.

› **Setting the emporia app as the home screen**



Select the following settings to make your smartphone start with the emporia interface.

- Tap on **Next**.
- Tap on **emporia**
- Tap on **Set as default**

› **Concluding the set-up process**

A notification will appear in the **Info centre** if any of the installation steps have been skipped.

› **New apps after installation**

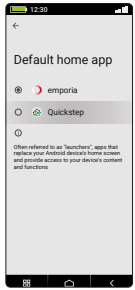
The emporia app includes a whole bundle of applications. You will therefore now see a number of new icons on your smartphone, which represent the following functions:

- On the emporia home screen: **Phone**, **Messages**, **Photo album** and **Info centre**
- On the **Favourite apps** screen: **Camera**, **Alarm**, **Google Play Store**, **Weather**, **Calendar**, **Internet**, **Calculator, QR scan, Email** and **All Apps**

Starting emporia
www.emporiamobile.com/en-gb/pages/start-emporia

2.3 Switching between the emporia and Android interfaces

› **Disabling the emporia interface**



You can use the default Android interface on this smartphone if you wish.

- To disable the emporia interface, open **Settings > Apps > Default apps > Home app.**
- Then select **Quickstep** as the default start app.

› **Restoring the emporia interface**

If you've deleted the link for ›**start emporia**‹ on the home screen, you can restore the emporia interface by doing the following:

- Open **Settings > Apps > Default apps > Home app**, then select **emporia** as the default launcher.

› **Disabling the emporia keyboard**

- Open **Settings > System > Keyboard > On-screen keyboard**
- Disable the emporia keyboard.
  The phone will now use the Android keyboard.

In **Default apps***, you can also specify which app you want to use for SMS messages and which browser you want to be your default browser.*

Switching interfaces
www.emporiamobile.com/en-gb/pages/change-UI

2.4 Setting up the eSIM

We recommend that you complete the smartphone setup before setting up the eSIM.

- Open **Settings > Network and internet > Mobile network > Add SIM > Set up an eSIM.**
- Scan the QR code you received from your network provider for the eSIM.
- The eSIM will be transferred to your smartphone.

You can set up one nano-SIM card and one eSIM on your emporiaSMART.8.

Please note that, depending on your network provider, you may not be able to migrate the eSIM to a new smartphone yourself, but will need assistance from your network provider.

Setting up an eSIM
www.emporiamobile.com/en-gb/pages/setup-e-sim

3.1 Battery-saving mode and locking the screen

If you don't use your phone for a certain period of time, the screen will switch to battery-saving mode and go black. You can reactivate the screen by pressing the on/off button briefly.
Locking the screen can also protect your phone from unintentional input on the touchscreen.

› **Locking the screen manually**

- Press the on/off button briefly.
- The screen will go black and lock, and the phone will beep. The screen is now protected from any unintentional input.

› **Setting the screen to lock automatically**

You can choose from the following device security options in **Settings > Security and privacy** > **Device unlock**:

- **Screen lock**
  - · **None**
  - · **Swiping**
  - · **PIN**: Enter a code of your choice.
- **Fingerprint function**: You can save up to five fingerprints.
- **Face unlock**

3.2 Buttons on the phone

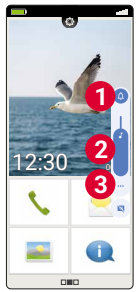
› On/Off button with fingerprint sensor

- Hold the on/off button down for at least 2 seconds to turn the phone on. To power off the phone, press the volume up key and the power on/off button simultaneously, then select **Power off**.
- Press this button briefly to wake the phone from or put it into battery-saving mode.
- If you've selected and set up the fingerprint security function, this button will act as the fingerprint sensor.
- Place one of the fingers whose prints you've stored on the button to wake the phone from battery-saving mode.

How to operate a smartphone with buttons
www.emporiamobile.com/en-gb/pages/buttons

› Volume buttons

The volume buttons on the side of your phone allow you to adjust the volume, mute the phone when it is ringing or mute the alarm clock.



1. Audio profiles for ringer volume:
   - Device rings
   - Device vibrates
   - Device is muted
2. Slide controller for media volume
3. Volume control bar:

Slide controller for **Media**, **Call**, **Ring, Notification**, **Alarm**

You'll find the emporia silent mode in Quick settings (see page 34).

› Panic button with favourites function ♥

This button on the back of the device can be assigned various functions.
(see page 53)

3.3 Keys on the screen (soft keys)

› **Home**

- This button will take you back to the home screen any time if you tap it briefly.
- If you tap and hold this button, Google Gemini will be activated.

› **Back**

This button allows you to undo your last action.

› **Menu**

Tapping this button will display all your recent apps, i.e. those that are currently active, in windows alongside each other.

- To switch to one of the apps displayed, tap on it briefly.
- Close an app by swiping the image of the app up.

The soft key buttons will always be shown, apart from on the emporia apps three home screens.

3.4 Keyboard on the screen

Whenever text input is necessary and you tap on the text input field, the software keyboard will automatically appear on the bottom half of the screen.

There are several different keyboards, which you can access by tapping the grey buttons:

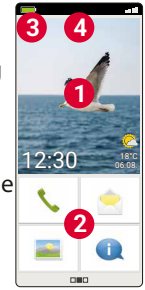
1. Keyboard with capital letters
2. Keyboard displaying numbers and characters
3. Keyboard displaying symbols and emoticons 4
5. Standard letter keyboard



How to operate a smartphone with a touchscreen
www.emporiamobile.com/en-gb/pages/touchscreen

Speech to text
www.emporiamobile.com/de-de/pages/speech-to-text

4.1 Home screen



The home screen is the starting base of your smartphone.
You can return to the starting base at any time by pressing the Home button.

The home screen consists of the following elements:

› **1 Wallpaper**

The wallpaper is a decorative background image and can be set according to your personal preferences.
The time, date and weather are inserted on top of the image. To change any of these settings, tap and hold the screen for a few seconds.

› **2 Keys for apps**

Below the wallpaper, there are four buttons which have been preset with the most important functions:

- **Phone calls and Contacts** *(see page 25)*
- **Messages** *(see page 29)*
- **Photo album and Camera** *(see page 31)*
- **Info centre** *(see page 31)*

To change the function assigned to one of these buttons, tap and hold the button for a few seconds.

› **3 Toolbar:**

Battery icon: Indicates the battery's charge status. If you tap on the icon, the battery's charge status is indicated as a percentage.

Alarm clock: The alarm clock is on.

Silent mode: The silent audio profile is on.

Flight mode: Flight mode is on.

Signal strength: Provides information about the reception. Tapping on it will open the extended display panel, which can show the following symbols:

Indicates **roaming** status; additional costs may be incurred when you're connected to another network

Wi-Fi: A connection to a Wi-Fi network is established.

Wi-Fi: A connection to a Wi-Fi network is not established.

emporia interface
www.emporiamobile.com/en-gb/pages/emporia-app

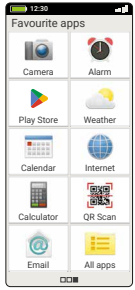
- **GPS** is on
- **GPS** is on and has detected your position
- **Headset** or an external loudspeaker is plugged in.
- **Call forwarding** is activated.
- **NFC** is on.
- **Bluetooth** is on.
- A **Bluetooth** device is connected
- **Wi-Fi hotspot:** The smartphone is available as a Wi-Fi hotspot for other devices.

› **4 Quick settings:**
Tapping on the gear icon will open **Quick settings**.
Here, you have an overview of your smartphones most important settings and can turn functions on or off quickly.

- **Torch** *(see page 34)*
- **Alarm clock** *(see page 35)*
- **Silent mode** *(see page 34)*
- **Wi-Fi** *(see page 43)*
- **Bluetooth** *(see page 44)*
- **NFC** *(see page 45)*
- **Wi-Fi hotspot** *(see page 46)*
- **Mobile data** *(see page 46)*
- **Flight mode** *(see page 46)*
- **Location** *(see page 47)*
- **Flash notifications** *(see page 47)*
- **Favourites function** *(see page 53)*
- **Smartcover** *(see page 23)*
- **Fingerprint** *(see page 50)*
- **Audio profiles** *(see page 48)*
- **Wallpaper** *(see page 48)*
- **Date and time** *(see page 48)*
- **Language and input** *(see page 48)*
- **emporia keyboard** *(see page 49)*
- **Display** *(see page 49)*
- **Security settings** *(see page 50)*
- **Recent apps** *(see page 18)*
- **System updates** *(see page 51)*
- **System settings** *(see page 52)*

How do I know when my smartphone is ready to use?
www.emporiamobile.com/en-gb/pages/ready-to-use

4.2 App screen



On the app screen, you have access to all the apps that are installed on your phone.
You can place the apps that you personally intend to use most directly on this screen.
Tap and hold one of the buttons for a few seconds and select your chosen function from a list.

The button in the bottom right-hand corner, **All apps**, opens a list that displays all the apps available on the smartphone.

› Installing apps

In the Google Play Store, you'll find countless apps that you can install on your smartphone.

- Open Google Play.
- Enter a search term in the apps search bar.
- Install the app you're looking for.

Before installing a new app, make sure it is free of charge.

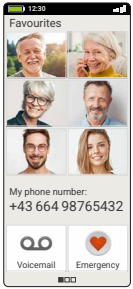
› Deleting apps

- Open **All apps** on the app screen
- Swipe to the end of the list.
- Tap on **Delete**. Deletable apps are now marked with a box.
- Tap on the box of the app you want to delete.
- Now tap on **Delete** in the top left-hand corner.
- Confirm the deletion process by pressing **OK**.

Pre-installed apps cannot be deleted; only those apps you have installed yourself via Google Play Store can be deleted.

Google Play Store
www.emporiamobile.com/en-gb/pages/google-play-store

4.3 Personal screen



You access the personal screen by swiping a finger across the screen from left to right.
You can assign functions to all the buttons on the personal screen according to your individual preferences.

› **Favourites**

- Tap on a contact button.
- The list of your contacts will open. Select a contact from the list by tapping on it.
- This contact will now be displayed as a favourite. If you tap on the favourite, the phone will call the contact immediately.

This function can be used even when the Smartcover is closed. (see page 23)

› **My phone number:**

Your own phone number will automatically be displayed here. If you tap on it, you can do the following with the number:

- Send it to someone by email
- Text it to someone
- Copy it
- Edit it

Depending on your network provider, it is sometimes not possible to store your own phone number.

› **Voicemail**

Here you can access your voicemail and specify settings for it:

- Tap on the button briefly to listen to your voicemail.
- Tap and hold your finger on the screen to go to the settings for your voicemail.

› **Emergency call**

Here you can specify settings for the emergency call function:

- Save up to five emergency contacts.
- Enable the ♥ button on the back of the phone.
- Start an emergency call.

Read more about this in chapter »9. Emergency call function« from page 54.

4.4 emporia Smartcover

The emporia Smartcover is a unique accessory: a protective case in book format. It is equipped with four buttons on the front that can each be assigned a function. This means the functions you have selected for these buttons can be used even when the cover is closed.

Another great advantage of the Smartcover is that the buttons cannot be pressed accidentally and cause you to make ›pocket calls‹, because they'll only respond to the capacitive voltage of your skin.



› Attaching the Smartcover

- Remove the battery cover.
- Press the rear part of the Smartcover onto the phone as battery cover. Make sure it clicks into place on each side.
- Close the Smartcover. The screen will adapt, and the buttons will be illuminated.

If the smartphone is in battery-saving mode, activate the screen by pressing the on/off button.

› Linking the function buttons

- From the home screen, open the following: **Quick settings > More settings > Smartcover.**
- You will see three predefined settings available, which are assigned to the buttons as follows:
  Functions: Green key, red key, torch and camera
  Favourites: The first four contacts that you have linked on the personal screen as favourites
  Off: No functions are assigned to the function buttons.

› Using the function buttons

- The four function buttons will each display the symbol representing their respective predefined setting.
- When you press one of the buttons, the screen will adapt to display the available options.

Green key – will confirm a highlighted selection, answer incoming calls, and activate the phone function and phone book

Red key – will take you one step back, decline incoming calls and end an ongoing call

Arrow keys – allow you to move between items available in a list

Torch button – turns on the torch

Camera button – turns the camera function on

The vertical cut-out below the function buttons indicates the progress when the phone is charging.

› Options for the camera:

- Flash function
- Record video
- Stop recording video
- Take photo

You can open the Smartcover at any time. If you do this, your smartphone will automatically switch to using the whole screen for the current function. If you close the Smartcover and then open it again later, the screen will always display the most recently used function.

If the alarm clock is enabled and rings, you can switch it off by pressing the red key or activate the snooze function by pressing the green key.

Smartcover
www.emporiamobile.com/en-gb/pages/emporia-smartcover

You can select the following functions (apps) on the home screen:

- **Phone calls and Phone book**
- **Messages**
- **Photo album and camera**
- **Info centre**

» Phone calls and Phone book



This application enables you to place calls and manage your contacts.

This function can be used even when the Smartcover is closed.

5.1 Phone calls

There are three ways of entering a phone number to make a call:

- **Phone book:** Select a contact from the list and tap on the name.
- **Keypad:** Enter the number using the keypad and then press **Call**.
- **Recent calls:** Select a contact from your list of recent incoming and outgoing calls. Missed calls will be displayed at the top of the list and marked with a red bar.

› Accepting or rejecting a call

If you are called, you can accept the call by tapping the button briefly or reject the call by tapping the button.

› Options during a phone call

- Loudspeaker
- Mute
- Bluetooth
- Dialpad
- More
- Add call
- Hold
- Home

Google phone calls
www.emporiamobile.com/en-gb/pages/google-phone-calls

What is roaming?
www.emporiamobile.com/en-gb/pages/roaming

EN·25

› **Deleting your call history**

To delete entries from the list of recent calls, select Delete. Next, tap on the boxes beside the entries you want to delete in order to select them.

Then tap on the red **Delete** button, which will remove the selected calls.

5.2 Phone book (contacts)



The phone book displays all the contacts available on the phone.

› **Searching for a contact**

To find a saved contact in the phone book, enter the first few letters of the contact you are looking for in the search field. All the contacts that begin with these letters will then be compiled in a short list.

Tap on a name in the list to call the contact.

Swipe across the icon heads at the right-hand edge of the screen to scroll through your contacts list. This is the best way to avoid making accidental calls.

› **Adding a contact**

1. If you want to add a new contact record, tap on **Add contact**.
2. Enter the contact's phone number and then confirm it by pressing **Next**.
3. Enter the person's given and family names and then save them. You have now created a contact record for this person and can expand it by adding other details such as a contact photo, their landline number, their email address and their birthday.

› **Transferring contacts from your old phone to this smartphone**

There are several ways to transfer the contacts from your old phone to this smartphone:

- **Importing contacts from your SIM card**
  Save all the contacts onto the SIM card while the SIM card is in your old phone and then insert the SIM card into your new smartphone.

Google contacts
www.emporiamobile.com/en-gb/pages/google-contacts

When you insert the SIM card into your new smartphone for the first time, the contacts that are stored on the SIM card will be detected automatically. You will be asked to transfer the contacts to the phone. Once you've done this, the imported contacts will appear in the phone book.
To import contacts from the SIM card later on, select **Import/export contacts > Import from SIM card** at the end of the list in the phone book. You can now import individual contacts by tapping and holding them. Or press the Options key and select **Import all**.

However, if you use a new SIM card because you have bought a new tariff for the smartphone, for example, there are other options. Your specialist retailer will be able to transfer data from your old SIM card to the new one using a SIM card reader.

- **Importing contacts in a VCF file**
  Export the contacts on your old phone in a VCF file.
  Transfer the VCF file to your smartphone using an external memory card or a Bluetooth connection.
  Select **Import/export contacts > Import from storage** at the end of the list in the phone book. Locate the vcf file on the memory card and open it to import the contacts.
- **Manage contacts with a PC**
  You can also transfer the contacts from the old phone to your PC and from there back to the new phone.

› **Deleting contacts**
Select **Delete** to delete several contacts at once. Tap on the box next to the contacts you want to delete. Then select **Delete** to remove the selected contacts.

emporia app: Phone book
www.emporiamobile.com/en-gb/pages/emporia-contacts

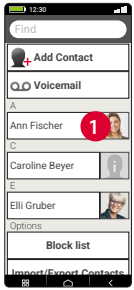
Importing contacts
www.emporiamobile.com/en-gb/pages/import-contacts

› **Blocking unwanted numbers**

At the end of the list in the Phone book, select the **Block list** option. Add numbers from which you do not want to receive any calls or text messages.

Numbers for internet calls and Apps such as WhatsApp must be blocked separately in the respective App.

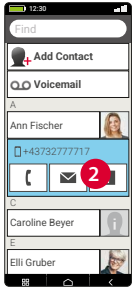
› **Opening and editing contact records**

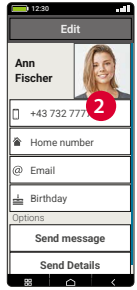


If you want to open a contact record, tap on the contact's photo 1 and then on the ›i-icon‹ 2.

The contact record containing the contact's photo, mobile number, landline number, email address and birthday will then be displayed.

- If you press a button in the list, the action connected to the button will be performed. For example, tapping on the phone number will start a call. If you want to change any details, select a button from the list, edit or add to the data, and save the change.





- In Options, you can send a message to the contact **(Send message)**, send the contact details to another contact **(Send details),** view the call history for the contact, set the contact as a favourite **(Mark as favourite)** or delete the contact record **(Delete)**.
- If you want to change existing details, select **Edit**. Under **Options** you can **add another field** to the contact.

› **Call history of a contact**

In the call history, you can see all calls made with this contact. As well as the date, time and, where applicable, the duration of the call, you can also see the type of call here:

Outgoing calls (duration)

Incoming calls (duration)

Missed calls

5.3 Messages



This application enables you to send and receive text messages (SMSs) and multimedia messages (MMSs).

› **Writing a message**
Select **Write message**.
Enter the text using the keyboard on the screen.

› **Sending message**
Enter a recipient that you want to send the message to.
Select the field **To** or select **Send** on the keyboard.
You can now search for the recipient in your contacts, type in a phone number using the keypad or select a number from your recent calls list.

› **Sending to multiple contacts**
If you want to send the message to multiple recipients at the same time, select **Multiple contacts**. In this way, however, only entries from contacts can be selected.

› **Reading a message**
A notification will inform you when you have received a message. The number of new messages will then be displayed in a red circle next to the messages icon on the home screen.
Tap on a new message in **Messages** to read it. You can also tap on the notification itself to read the new message.

› **Drafting a message**
You can switch to another application in the middle of writing a message any time. When you return to **Write message**, the message you have started will be displayed.

Google Messages
www.emporiamobile.com/en-gb/pages/google-messages

emporia app: Messages
www.emporiamobile.com/en-gb/pages/emporia-messages

› **Deleting messages**

Swipe to the end of the list of recent messages and tap on **Delete**.
Tap on the boxes beside the messages you want to delete in order to select them.
To then remove the marked messages, tap on the red **Delete** button and confirm your decision when prompted by tapping on **Yes**.

› **Forwarding a message**

Open the message sequence that contains the message you want to forward.
Tap on the message and select **Forward** in the options. The text will be copied into a new SMS message. Here, you edit the text if necessary, add the recipient and then send the message.

› **What is the difference between an SMS, an MMS, email, a messaging app and a notification?**

- **SMS** (Short Message Service) is a format for short messages and only allows text in messages to be sent.
- **MMS** (Multimedia Messaging Service) is a type of SMS that allows small amounts of data such as photos to be sent in addition to text.
- **Email** is a messaging system that people are generally familiar with from using a computer. You need an email address to use it.
- **Messaging apps** are apps that were developed to be used on a smartphone. There are lots of different messaging apps, one being WhatsApp.
- **Notifications** are small pieces of information that your smartphone uses to tell you about activities on the phone.

SMS or messaging apps?
www.emporiamobile.com/en-gb/pages/sms-vs-messenger

Whatsapp
www.emporiamobile.com/en-gb/pages/whatsapp

5.4 Info centre



This application provides you with an overview of all the notifications you have received regarding various apps. These notifications include missed calls, new messages, updates to installed apps, etc.

› **Opening notifications**

Open the **Info Centre** and tap the message you want to read. When the notification has been read, it no longer appears in the list.

› **Deleting notifications**

A notification will normally disappear as soon as you have tapped on it. Regardless of this, however, you can also delete the entire list by tapping on **Delete all**.

5.5 Photo album



This application enables you to view and manage photos, and also activate the camera and take photos. The photo album displays all your photos as thumbnails and sorts them chronologically by month. You can adjust the number of photos displayed at a time using the + and – buttons, which are shown briefly when you open the photo album.

› **Viewing a photo**

Tap on a photo in the photo album to open it. Tap on the photo briefly to make the following buttons visible:

< and >: Move to other photos

🗑: Delete the current photo

☆: Mark the current photo as a favourite.

Options: Delete, Set as wallpaper, Share, Zoom in, Zoom out and Rotate (If a video is selected, only **Delete** and **Share** are available.)

Zoom into the image by tapping it twice.

What are updates and what do I have to do with regard to them?
www.emporiamobile.com/en-gb/pages/updates

emporia app: Photo album
www.emporiamobile.com/en-gb/pages/emporia-photo-album

› **Sending and copying a photo**
Open a photo and select **Options**.
Selecting **Share** allows you to send the photo to others by Bluetooth, email, MMS and other applications.
You can copy the photos to a PC when you establish a USB cable connection.

If you want to send more than one photo at the same time, tap and hold your finger on one photo on the photo album overview screen.
You can then select multiple photos and share or delete them in one go.

5.6 Camera



To activate the camera, select **Take picture** in Photo album. Or open the **Camera** app in **All apps**.
Press the camera icon on the screen to take a photo.

This function can be used even when the Smartcover is closed.

› **Enlarging or shrinking the image section (zooming)**
You can crop the image in two ways:
- Zoom in and out using + and −: Tap the + button to bring the subject closer. The − button will shrink the image again.
- Zooming with two fingers

› **Selecting flash mode**
Tap on the flash icon and choose between **Flash on**, **Flash off** and **Auto flash**.

Managing photos using Google Photos
www.emporiamobile.com/en-gb/pages/google-photos

emporia app: Camera
www.emporiamobile.com/en-gb/pages/emporia-camera

› **Options for the camera:**
Front camera / Back camera, **Video mode / Photo mode**, **Effects**, **Magnifier**, **QR scan**, **Picture size / Video quality**, **Filter** and **Storage**

› **Taking a selfie**
If you want to take a selfie, open **Options** and switch from the back camera (on the back of the phone) to the **Front camera** (on the front of the phone). You will then be able to see yourself on the screen, as you would if you were looking into a mirror, and taking a good selfie will be much easier!

› **Recording a video**
Switch to **Video mode** in **Options**. You can use both the back camera and front camera in video mode too. Use the front camera if you want to film yourself. To start recording, tap on the red button with the film camera symbol. A stopwatch in the top left-hand corner will tell you how long you've been recording. To stop, press the red button again.

Camera Pro *is pre-installed as a second camera app. This gives you more options and functions for individual shots.*

Do you want to know where a photo is stored? Tap and hold a thumbnail in the photo album for a few seconds and then select **List**. *The folder in which the photo is stored on your phone will appear.*

The perfect smartphone photo
www.emporiamobile.com/en-gb/pages/perfect-smartphone-photos

› **Set the storage location**
You can insert an external memory card into your emporia smartphone to significantly expand the internal storage capacity.
To do this, insert an unformatted SD card into the designated slot.
Then select how you wish to use the additional storage:

- Use the SD card as an extension of the internal storage – the additional storage space is added to the internal storage.
- Use the SD card as removable storage – the additional storage space is displayed as a separate storage area and can also be removed from the smartphone.

In this case, you can select the storage location for your photos – either the phone or the memory card – under **Camera > Options > Storage**.

The following apps were developed by emporia and have deliberately been kept very simple. You can access them on the **Favourite apps** screen, in **All apps** and in **Quick settings**.
You can find apps with more complex functions in the **Google Play Store**.

6.1 Torch

Activating the **Torch** in Quick settings enables you to turn the LED on the back of your smartphone on and off.

This function can be used even when the Smartcover is closed.

6.2 Silent mode

- Activate **Silent mode** in Quick settings.
- Next, enter a time at which you want **Silent mode** to automatically end and the phone to start ringing when it receives calls again.

Read more about this in chapter »Volume buttons« from page 17.

6.3 Alarm clock



› Setting the alarm clock

- Select one of the three pre-set alarm options.
- Tap on **Alarm time** and enter your desired time using the numeric keypad.
  Save your changes.
- The alarm clock will now sound at the time you have set.

› Setting the alarm ringtone and volume

- Tap on **Alarm ringtone** to set the sound the alarm makes when it rings. Please note that some alarm sounds are quite loud, while others are softer and quieter.
- Adjust the **Volume** of the alarm ringtone for the alarm clock.

› Enabling or disabling the alarm clock

You can enable or disable the alarm app using the on/off button in the **Alarm app** or **Quick settings**.

› Turning off the alarm clock

When the alarm clock goes off:

- Use the **Volume button** to mute the alarm clock without turning it off.
- Tap on **Stop** to turn off the alarm clock.
- Tap on **Snooze** to set the alarm clock to go off again in 5 minutes.

This function can be used even when the Smartcover is closed.

If the phone is turned off, the alarm is turned off as well. The alarm will therefore not sound when the phone is off.

emporia app: Alarm clock
www.emporiamobile.com/en-gb/pages/emporia-alarm

6.4 Calendar



The current month will be shown in the overview. Today's date will be in blue.

› Entering a new event

- Tap on **New entry** and specify whether you want to enter an **Event** or a **Birthday**.
- Enter a name for the new event.
  This name is what the event will be shown as on the calendar.
- Now enter a time frame for the event.
  Today's date and the time 30 minutes from now will be entered by default.
- Tap on the date and time to change these details.
- In **Reminders**, you can specify how long before the event you would like to receive a notification.
- In **Repetition**, you can set the event you've just entered to recur daily, weekly, monthly or yearly.

Don't forget to save every event you enter and any changes you make!

› Opening and editing an event

In the month calendar overview, the days you've entered events on will be highlighted.

- If you tap on a day button, a list of all the hours of this day will be displayed.
- Events that have already been entered will be highlighted by coloured areas and labelled with the name of the event.
- If you tap on an event, the details of the event will open and you can make changes to them.

Be aware that the list is long! Some events may not be visible at first glance. Swipe up and down over the list, so that you can see events entered at other times of the day.

› Searching for an event

- To do this, tap on **New entry** in the month overview and then on **Next event** in the list that appears.
- All your events from today's date onwards will now be listed in chronological order.
- You can of course then tap on one of these events to open all its details and also edit the event.

6.5 Weather



› Setting up the weather app

- Open **Weather > Settings**.
- Turn the weather function on by tapping the On/Off indicator button.
- Select **Add location**.

› Set location automatically

- If you open the app for the first time, you can allow the app to set your location automatically.
- Select **Yes** or **No** when prompted.

› Set location manually

- Enter your desired place in the **Search** bar. A list of places will be displayed. Select the place you want from these.
- Select **Back** to view the weather forecast for the next few days for this location. The current temperature in this place will be shown above the date on the home screen.
- If you want to know the weather in another place, specify a new location.
- Now select the place you want the weather for and confirm your choice by tapping on the tick.

emporia app: Calendar
www.emporiamobile.com/en-gb/pages/emporia-calendar

emporia app: Weather
www.emporiamobile.com/en-gb/pages/emporia-weather

6.6 Internet



› **Searching for information on the internet**

- Open the **Internet** app.
- The search bar is the main element of the browser. It is where you enter search terms you want to find information on.
- Tap in the **Search bar** to open the keyboard.
- Enter a **search term**.
- When the term you're looking for appears, you can tap on the **suggested word(s)** or you can finish entering your term and then confirm you want to search for it by tapping on **Go**.
- The browser will now search the Internet for **websites** related to your search term.
- The results of your search will be displayed as a list of web pages. The **domain** of each website will be written underneath the respective site's title. The domain is the address of the web page. Each web page will also be accompanied by a short description, which can help you decide whether the page will be of interest to you.
- A suggested web page will only open when you tap on its domain. Tap on **Back** to return to the list of search results.

emporia app: Internet
www.emporiamobile.com/en-gb/pages/emporia-internet

6.7 Email



› **Setting up an existing email account on your smartphone**

Already using email on a computer and now want to be able to read and write emails on your smartphone? Make sure you know your account details before you begin setting up your email account on your smartphone:

- What is your email address?
- What is the password for this account?

› **Displaying newly received emails**

If you have received an email, your smartphones LED indicator will flash and a corresponding notification will be shown in the Info centre.

Open the **Info centre** and tap on the notification to display the new email.

You can also open the **Email** app in the **All apps** list and go straight to your **Inbox**.

› **Writing emails**

When you open an email app, the first screen you see will normally be the inbox. Many apps have a pencil icon somewhere on this screen. Tapping on the pencil will open the input window so you can write an email. In emporias pre-installed app, you have to tap on the **Write email** button. Just as you do when writing an email on a computer, you now enter the recipient in the **To** row, enter a **Subject** and write your email in the space for text. When you've finished writing, you can also attach files such as photos before sending the email.

*The **Cc** field is for you to enter recipients you would like to receive a copy of the email. If you want to send an email to several recipients at the same time, but don't want your recipients to see each other's email addresses, put all the addresses in the Bcc field.*

Linking an email account
www.emporiamobile.com/en-gb/pages/email-setup

emporia app: Email
www.emporiamobile.com/en-gb/pages/emporia-email

› **Displaying old emails**
Every email account is divided into various folders such as **Inbox**, **Sent emails** and **Drafts**. In the emporia email app, you can switch to other folders if you tap on the **Inbox** button.

› **Deleting an email account**
To do this, open **Settings > Passwords, passkeys and accounts.** Select the email account you want to delete and then tap on **Remove account**.

6.8 Calculator



Enter the numbers you require using the numeric keypad and connect them using one of the basic arithmetic operators. To get the answer, tap the = button, and to clear the display bar, tap **Delete**.

emporia app: Calculator
www.emporiamobile.com/en-gb/pages/emporia-calculator

6.9 Magnifier



- Open the **Magnifier** app or select the **Magnifier** option in the **Camera** app.
- Now focus the phone on the object you want to magnify while maintaining fair distance between the phone and object. If the image doesn't automatically come into sharp focus, tap on the screen.
- Tap on the + or − symbols repeatedly until the object has reached your desired size.
- You can also use the torch symbol to illuminate the object if necessary.

6.10 QR scan

This application enables you to read QR codes.

› Using the QR scan

- Open the **QR scan** app or select the **QR scan option** in the **Camera** app.
- On the screen, you will see the camera image in which a horizontal line is moving.
- Now focus the smartphone on the QR code you want to scan while maintaining a fair distance between the phone and object.
- The camera continuously scans the viewfinder image until the QR code is read. If the image doesn't automatically come into sharp focus, tap on the screen.
- The scan result will then be displayed automatically. This could be a piece of information such as a web address that was concealed by the QR code symbol.

If several QR codes are recognised on the display, tap on the arrow of the desired code.

emporia app: QR scan
www.emporiamobile.com/en-gb/pages/emporia-qr-scan

6.11 Touch Trainer

If using a touch-sensitive screen is something completely new to you, the Touch Trainer could be a helpful game for you.
It will teach you how to **Tap**, **Swipe** and **Zoom** in and out in a fun way that involves simple exercises. Enjoy!

6.12 emporiaCOACH

The **emporiaCOACH** is a pre-installed app that offers you the opportunity to obtain new knowledge. It will teach you the basics of the digital world in just a few steps that are easy to understand.
You do not need to be connected to the Internet to complete this course.

emporia app: emporiaCOACH
www.emporiamobile.com/en-gb/pages/emporia-coach

6.13 Google apps

In addition to the emporia apps, numerous Google apps have been pre-installed. A few examples are listed below:

› **Google Play Store**
This pre-installed Google app offers you access to countless apps that are available to download from the Internet.

› **Google Maps**
This pre-installed Google app enables you to use your smartphone as a navigation device. As well as the route-finding and navigation functions, it provides a variety of information about the respective location, destination and the traffic.

› **Google Gemini**
Gemini is a digital assistant that uses artificial intelligence.

- Open the Gemini app. If the device is in Android mode, press and hold the On/Off button to do so.
- Tap the microphone icon and speak, or type your task into the input field.



Google Services
www.emporiamobile.com/en-gb/pages/google-services



Google Play Store
www.emporiamobile.com/en-gb/pages/google-play-store



Google Maps
www.emporiamobile.com/en-gb/pages/google-maps



Google Gemini
www.emporiamobile.com/en-gb/pages/voice-assistant

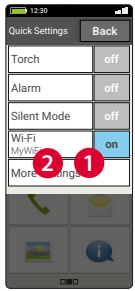
7. ESTABLISHING CONNECTIONS

7.1 Using a Wi-Fi connection

To set up a Wi-Fi connection, you need the name of the Wi-Fi network (network SSID) and the corresponding password.

At home, you can usually find this information on the underside of the Wi-Fi router.

› Enabling the Wi-Fi function



- Open **Quick settings** by tapping on the gear icon on the home screen.
- Activate the Wi-Fi function on your phone by tapping on the On/Off indicator button 1 beside Wi-Fi.
- The On/Off indicator button will now display **On**. The detail text on the **Wi-Fi** text button will now indicate that the phone has found Wi-Fi networks (**Wi-Fi networks available**).

Internet connection background information
www.emporiamobile.com/en-gb/pages/internet-connection

› Selecting and connecting to a Wi-Fi network

- Tap on the **Wi-Fi** text button 2.
  A list of available Wi-Fi networks will now be displayed.
- Tap on the network you want to connect your phone to.
- Enter the password for the network in the input field. Tap on the checkbox to display the password and check that it is correct.
- Confirm the entry by tapping on **Connect**.

› Checking your Wi-Fi connection

- The connection between your smartphone and the Wi-Fi network will be established.
- As soon as the connection has been established, the detail text will say **Connected**. The Wi-Fi network to which the phone is connected will now appear in the phone's **Quick settings** as well.

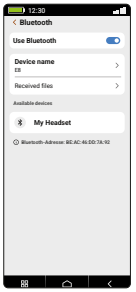
From now on, your smartphone will automatically connect to this Wi-Fi network whenever it is within range. This will only happen, however, if the Wi-Fi function on the smartphone is enabled.

7.2 Bluetooth

Bluetooth is a wireless connection between electronic devices. It enables you to connect your phone to other Bluetooth-compatible devices such as a hands-free kit or an external speaker.

› **Turning on Bluetooth**
Open **Quick settings** and turn on **Bluetooth** in **More settings**.

› **Finding Bluetooth devices**
Tap on the text button **Pair new device**. All the available Bluetooth devices in your vicinity will be listed. If the device you're looking for doesn't appear on the list, it first needs to be made visible, i.e. put in pairing mode. Refer to the user guide for the Bluetooth device to find out how to do this.



› **Coupling a Bluetooth device**
Select the device you want to connect to your phone. Usually you will have to enter a code on your phone or the Bluetooth device for the connection to be established. In most cases, this code will be 0000 or 1234. You will find information on this in the user guide for the Bluetooth device.

Devices that have been coupled before will be detected and connected automatically when they are near your emporiaSMART.

› **Disconnecting a Bluetooth device**
If you want to disconnect a Bluetooth device from your phone, open the settings for the device in the paired devices list and select **Unpair**.

You can use the ASHA protocol with this smartphone to connect devices such as hearing aids to the phone.

Bluetooth
www.emporiamobile.com/en-gb/pages/bluetooth

ASHA protocol
www.emporiamobile.com/en-gb/pages/asha-protocol

7.3 NFC connectivity

NFC (near-field communication) is a communication standard used to transfer data wirelessly. It enables data to be transferred between devices that are very close to each other relatively easily.

› **What is NFC used for?**

- **Contactless payment**
  Payments made with an NFC-enabled mobile phone basically work in the same way as payments with an NFC-enabled bank card. You also have to install an app that will perform the payment process using NFC when you get to a till. And to make such payments possible, you have to save a payment option in the app.
- **Establishing Bluetooth connections easily**
  A pairing process is normally required for a Bluetooth connection, so that the connection between the two devices can be authorised. NFC-enabled Bluetooth devices, such as speakers, replace the pairing process with authorisation via NFC. Files can also be transferred from one device to another using NFC. Photos can be transferred between a smartphone and a tablet that both have an NFC chip, for example.
- **Continuous blood sugar monitoring**
  A small sensor that's attached to your body continuously measures your blood sugar level. The NFC connection is used to transfer this data to a device that can read it, such as your smartphone.

› **Turning on NFC**

- Open **Quick settings** and turn on **NFC** in **More settings**.
- The position your phone above or in line with the device you want to establish a connection with, ensuring the two NFC modules are as close to each other as possible.
- The NFC connection will then be established automatically and will normally be indicated by a visual or audible signal.

NFC
www.emporiamobile.com/en-gb/pages/nfc

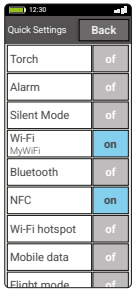
7.4 Wi-Fi hotspot

Turn your smartphone into a mobile router, so that you can connect other devices such as a laptop to the Internet when you're out and about.

7.5 Mobile Data Connection

If you allow your phone to use mobile data, you can use the Internet, receive notifications, etc. any time.

› Enabling your mobile data facility



- Open **Quick settings** by tapping on the gear icon on the home screen.
- Expand the list by tapping on **More settings**.
- Activate the **Mobile data** function on your phone by tapping on the On/Off indicator button beside **Mobile data**.
- The On/Off indicator button will now display **On**.

Wi-Fi hotspot
www.emporiamobile.com/en-gb/pages/hotspot

If your mobile network tariff doesn't include any data, you must leave the mobile data function on your phone disabled at all times, because turning it on can incur additional costs for you. If this is the case, you will have to be connected to a Wi-Fi network whenever you wish to use apps that require a connection to the Internet.

7.6 Flight mode

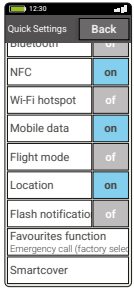
Flight mode will disable all your smartphones radio-frequency signal transmission technologies, meaning you can no longer make or receive phone calls, surf the Internet or send messages. You will still be able to use data already saved on the smartphone and apps that do not require the phone to be connected to the Internet.

7.7 Location

This function enables your smartphones current location to be detected and is available to apps that have been granted permission to access the phone's location.

7.8 Flash notifications

Flash notifications can indicate incoming notifications by flashing the camera or screen.



Use flash notifications with caution if you are light sensitive.

7.9 Connecting to a PC to transfer data

You can plug your emporia device into your PC and then transfer data easily. To do this, plug the USB connector end of the USB cable supplied with the phone into your PC and the other end into your phone.

- The phone will detect the connection and the following message will appear in the Info centre: **Device being charged via USB**.
- Tap on this notification. A pop-up window containing a list of options for how you can use the USB connection will then appear.
- Select **File transfer**.
  The phone will now be shown on your PC as an external storage device and you can copy files.

The process may differ from this description depending on your PC's operating system.

GPS
www.emporiamobile.com/en-gb/pages/gps

Data transfer
www.emporiamobile.com/en-gb/pages/pc-connection

8. MORE SETTINGS

8.1 Audio profiles

- **Media volume**:
  Volume for media such as audio files and videos
- **Call volume**:
  Volume for telephone conversations
- **Ring volume**:
  Volume for the phone ringtone
- **Notification volume**:
  Volume for the notification sound
- **Alarm volume**:
  Volume at which the alarm rings
- **Phone ringtone:**
  Select a phone ringtone for incoming calls from the list.
- **Vibration and haptics**:
  When this function is enabled, the phone will vibrate as well as ring when it receives calls.
- **Default notification sound:**
  Select a sound to play for incoming notifications.
- **Default alarm sound:**
  Select an alarm melody.
- **Dial pad touch tones**:
  When digits are entered using the keypad, the corresponding dial pad touch tones will sound.
- **Screen locking sound**:
  The phone will make a clicking sound every time you lock or unlock the screen.
- **Tap and click sounds:**
  A tone will also sound every time you tap the touchscreen.

8.2 Wallpaper

Select a photo from the photo album and set it as the wallpaper for the home screen.

8.3 Date and time

Here you can select settings for the date, time, time zone and the formats you would like these displayed in.

8.4 Language and input

Here, you specify the language for your phone and select settings for the **Keyboard**.

8.5 emporia keyboard

- Decide whether the selected system language should be the only input language, or enable additional languages for input. You can then choose between the defined languages whilst writing a message by pressing and holding the space bar.
- The following general settings can be activated for the emporia keyboard.
- **Auto-capitalisation**
  The first letter of every sentence will be capitalised.
- **Vibrate on keypress**
  The phone will vibrate every time a button on the emporia keyboard is pressed.
- **Sound on keypress**
  Every press of a button on the emporia keyboard will be accompanied by a clicking sound.

Disabling the emporia keyboard (see page 15)



emporia keyboard
www.emporiamobile.com/en-gb/pages/emporia-keyboard

8.6 Display

Select settings for the screen such as **Brightness level, Adaptive brightness, Screen timeout, Auto-rotate screen**, among many others.

8.7 Security settings

To prevent your phone from being misused by other people, you can set a screen lock and a SIM card lock here. You can also specify how your phone will be protected when apps are installed.

› **Fingerprint**

When the fingerprint function is activated, your smartphone can only be unlocked by you.

- **Setting up the fingerprint function**

1. Open **Quick settings > More settings > Fingerprint**.
2. Enter your screen lock **PIN** or set a PIN now.
3. Read the information on setting up the fingerprint function and then select **I agree**.
4. Place a finger on the fingerprint sensor on the on/off button and follow the instructions on the screen.
5. Complete the fingerprint scanning process by tapping on **Finish**.

You can scan in up to five fingerprints.

- **Unlocking your smartphone using a fingerprint**

Place one of the fingers you've scanned in on the fingerprint sensor.
This will immediately unlock the screen.

Protecting your smartphone is not the only thing you can use the fingerprint function for. You can also log in to apps or authorise a purchase with a fingerprint.

› **Face unlock**

When face unlock is activated, your smartphone can only be unlocked by you.

- **Setting up face unlock**

1. Open **Settings > Security and privacy > Device unlock > Face and Fingerprint Unlock > Face**.
2. Enter your screen lock **PIN** or set a PIN now.
3. Read the information on adding face data and then select **I agree**.
4. Adjust the position of the front camera until you can see your face in the highlighted area.
5. Hold the smartphone as still as possible until it has scanned your face.

- **Unlocking your smartphone using face unlock**

1. Activate the screen.
2. Hold the smartphone in front of you, so that the front camera can scan your face.
   The scanning process will start automatically.
3. To restart the scanning process manually, tap on the blue head symbol on the screen.

8.8 System updates

This phone allows you to download the latest software for it yourself and therefore update the system and improve applications yourself.

1. Open **Quick settings > More settings > System updates**.
2. Check that the battery is at least 30% charged.
   If it isn't, the download cannot start.
3. Then to begin downloading the new software, select **Check for updates**.
   A message will appear telling you whether or not there is any new software available. If there is, select **Download** to start the update process. The green bar indicates how the download is progressing.
4. Once the download has been completed, select **Update now**. The software update will then be installed in the background. You can continue using the smartphone as normal during this process.

System updates
www.emporiamobile.com/en-gb/pages/system-update

8.9 Battery saver and Battery protection

In **Settings > Battery** you can say enable Battery saver and Battery protection. This increases battery life and reduces power consumption.

8.10 System settings

Tapping on System settings will open the settings for the operating system Android 16.

8.11 Accessibility

Under **Settings > Accessibility**, you can optimise the device for users with visual, hearing or motor impairments or cognitive challenges.

› **Change display**

Users can adjust the display and font size, enlarge or reduce the display, change the contrast and colours (colour correction, colour inversion, dark design, text with outline) and much more.

- **Display size and text**
- **Colour and motion** (colour correction, colour inversion)
- **Magnification**

› **Voice output and talkback**

- The **Select to Speak** feature allows you to have content on the touchscreen read aloud by selecting items or pointing the camera at objects.
- **TalkBack** is a screen reader feature that helps blind or visually impaired users interact with their device.

› **Vibration & haptics**
Here, users can set the intensity and pattern of vibration for ringing, notifications and haptic feedback.

› **Switch Access**
Switch access allows you to control elements on the screen using one or more switches. External switches, keyboards or buttons on the device can be used for this purpose.

› **Accessibility Menu**
This menu provides quick access to important functions such as taking screenshots, locking the screen, opening Google Gemini, adjusting quick settings or changing the volume.

Tip: *The Empo-Bot on our website* **www.emporiamobile.com** *will be happy to help you with any detailed questions!*

8.12 Favourites function

The **Panic button** on the back of the device can be assigned various functions:

1. Open **Settings > Favourites function**
2. Select one of the available options:
Emergency call (Factory selected), **Torch**, **Silent Mode**, **Camera**, **Favourite app** (Select one of the apps listed), **No function**

› **Use the Panic button**

1. Press and hold the **Panic button** for:
- **Emergency call** (factory selected):
  - When operating in **Android mode**, the Google emergency call function is started.
  - In **emporia easy mode**, the emporia emergency call function is started.
- **Torch:** activates the continuous light
- **Silent:** activates or deactivates silent mode

2. Briefly press the **Panic button** for:
- **Camera:** opens the camera, takes a photo.
- **Favourites app:** opens the preset app

9. EMERGENCY CALL FUNCTION

Your phone has an emergency call function that you can tailor to your specific needs.

1. Make sure the **Panic button** is set to **Emergency call**.
2. Swipe a finger across the home screen from left to right to go to the Personal screen. Tap on **Emergency**.
3. Save your personal emergency contacts.
4. Do not enable the **Emergency system** until you have specified your emergency contacts.

Important! If you do not have any emergency contacts saved, have no credit on your prepaid phone card or have no reception, the European emergency number 112 will be dialled when the enabled button is pressed. This will put your call through to the nearest police station.
emporia does not assume liability for any costs incurred through you calling such an institution by mistake.

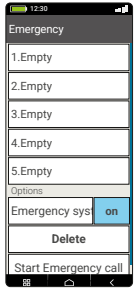
› **How do I make an emergency call?**
Press and hold the Panic button [♥] on the back of the phone for 3 seconds.

› **How do I stop an accidental emergency call?**

1. If you've started an emergency call by mistake, press the red key for 3 seconds to hang up. This will interrupt the emergency call cycle.
2. Next, turn the phone off and on again to restore your emergency call status settings.

Details of the emporia emergency call function
www.emporiamobile.com/en-gb/pages/emporia-emergency

› **How do I save an emergency contact?**



1. Open ›Emergency call settings‹.
2. Select an empty position.
3. The list of your contacts will open. Tap on a contact you want to be notified in an emergency.
4. Specify whether the contact is a private individual or a help organisation and also whether they should be sent an emergency call message in addition to receiving the call itself.

› **What happens when the emergency call button is pressed?**

The emergency call sequence proceeds as follows:

- Warning tone
- Emergency message
- Call to the stored emergency contacts
- Confirmation or callback from the emergency contact

› **What does the recipient of an emergency call have to do?**

1. The emergency contact has to end the call and ring back the person in need of help. If this doesn't happen, the call will be ended automatically after 1 minute and the next emergency contact will be called.
2. The emporia phone will automatically answer the callback, re-establishing the connection to the emergency contact.

10. SAFETY INSTRUCTIONS AND MAINTENANCE

Please read all the safety information in this user guide carefully and follow the advice. This is the only way you will avoid hazards and infringements

10.1 Cybersecurity

Protect your personal data and prevent leakage or misuse of sensitive information

- While using your device, be sure to back up important data. Emporia is not responsible for the loss of any data.
- When disposing of your device, back up all data and then reset your device to prevent misuse of your personal information.
- Carefully read the permissions screen when downloading applications. Be particularly cautious with applications that have access to many functions or to a significant amount of your personal information.
- Check your accounts regularly for unapproved or suspicious use. If you find any sign of misuse of your personal information, contact your service provider to delete or change your account information.
- In the event your device is lost or stolen, change the passwords on your accounts to protect your personal information.
- Avoid using applications from unknown sources and lock your device with a pattern, password, or PIN.

10.2 Malware and viruses

To protect your device from malware and viruses, follow these usage tips. Failure to do so may result in damages or loss of data that may not be covered by the warranty service

- Do not download unknown applications.
- Do not visit untrusted websites.
- Delete suspicious messages or email from unknown senders.
- Set a password and change it regularly.
- Turn off wireless features, such as Bluetooth, when not in use.
- If the device behaves abnormally, run an antivirus app to check for infection.
- Run an antivirus app on your device before you open newly-downloaded applications and files.
- Do not edit registry settings or modify the device's operating system.

10.3 Care and maintenance

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain, snow, humidity, and all types of liquids can contain substances that corrode the electronic circuits. If the unit gets wet, you should immediately power off the device, remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside and can damage the electronic circuits.
- Unauthorized modifications may damage the device, violate regulations and void the warranty. Do not try to open the unit in any other way than what is indicated in the repair manual, see **www.emporiamobile.com**

- Do not drop or shake the unit. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use chemicals or detergents to clean the unit. Use a slightly damp soft cloth.
- Do not insert any metal objects into any port on the device. You may clean a port using compressed air or by gently tapping the device against your hand with port facing down.
- Do not pull the cable when disconnecting any port as it may damage the port, cable or connector. Pull the connector.

The advice applies to the unit, battery and other accessories. If the device is not working as it should, please contact the place of purchase or Emporia customer care. Don't forget the receipt or a copy of the invoice.

10.4 Intended use

- This phone is robust and designed for mobile use. However, it still needs to be protected from moisture (rain, bathroom water, etc.) and heavy impacts.
- It is only designed for European network standards (AT, BE, CZ, DE, DK, ES, FI, FR, GB, HR, HU, IE, IT, NL, NO, PL, PT, SE, SI, SK, SZ, TR).
- Do not leave it where it will be directly exposed to the sun.
- This product contains magnets. It is therefore important to keep it away from objects that could be affected by the magnets, such as credit cards and implanted medical devices. If you use an implanted medical device, consult your doctor before using this product.
- Using it for any purpose other than that described above will result in damage to the product. Doing this also entails hazards such as fire, electric shocks, etc. This product must not be changed or modified, and the casing must not be opened.
- The adapter is only suitable for use in conjunction with a standard household mains socket that is connected to your electrical grid and uses 100-240 volts/50/60Hz (10/16A) of alternating voltage.
- For charging purposes, use a USB-C PD charging adaptor. The minimum power delivered by the charger shall be equal to or higher than 15 watts.

10.5 Safety instructions

- Turn off your phone in hospitals and whenever you are near medical equipment. There should always be a distance of at least 20cm between a pacemaker and the phone when it is on.
- Never try to control a vehicle while holding the phone in your hand. Always comply with relevant national laws and traffic regulations.
- Turn off the phone whenever you are travelling in an aeroplane.
- The phone must be switched off whenever it is near a petrol station or other places with explosive substances.
- Never shine the LED torch in the eyes of people or animals! (Protection class 3)
- To prevent hearing impairments, do not use the phone on a high speaker volume for extended periods of time. Do not hold the phone to your ear when hands-free mode is activated or the emergency button has been pressed.
- Using a headset on a high volume can cause hearing impairments. Check the volume of the headset you are using.
- The phone and the accessories may contain small parts. Keep the phone out of the reach of young children.
- As a precaution, we recommend disconnecting the phone from the charger during thunderstorms.

- The mains adapter serves as a separator between the product and your mains supply. The mains supply must be close to the device and easily accessible.
- This device has been tested for typical applications where the device is carried on the body. To meet the RF exposure requirements, the minimum distance between the body, in particular the user's head, and the handset including the antenna must be 0 cm. Belt clips, holsters and similar accessories from third parties used with this device must not contain metallic components. Accessories carried on the body that do not meet these requirements may not meet the RF exposure requirements and should be avoided. Only use the device's built-in antenna or an approved antenna.
- This device complies with the essential requirements and other relevant provisions of Directive 2014/53/EU. All the important radio test cases have been written.
- Caution: Risk of explosion if the battery is replaced by the wrong type. Dispose of used batteries according to the instructions.
- The device complies with RF specifications when the device is 5 cm from the body.
- Only use the device under good reception conditions to reduce the amount of radiation received.
- Use a hands-free device or loudspeaker.
- Children and adolescents should use wireless devices such as mobile phones sensibly, e.g. by avoiding night-time calls and limiting the frequency and duration of calls.
- Keep the device away from the abdomen of pregnant women.
- Keep the device away from the lower abdomen of teenagers.
- Think about your health – use your cell phone in moderation, use a headset and choose a device with a low SAR-value.

10.6 Certification Information

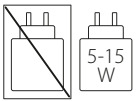
- This device complies with the essential requirements and other relevant provisions of Directive 2014/53/EU. All the important radio test cases have been written.
- Your mobile device is a radio transmitter and receiver. It has been designed to comply with the limits set out in the international guidelines on exposure to radio waves (radiofrequency electromagnetic fields) issued by the independent scientific organisation ICNIRP.
- These guidelines provide for substantial safety margins to ensure the protection of all individuals, regardless of their age or state of health.
- The exposure recommendations are based on the specific absorption rate (SAR), which indicates the amount of radio frequency power absorbed by the head or body whilst the device is in use. The ICNIRP SAR limit for mobile devices is 2.0 W/kg on average, relative to 10 grams of body tissue. SAR tests are carried out using the device in standard operating positions and at its highest certified power level across all frequency bands.
- This device complies with the guidelines on radiofrequency exposure when used against the head or held at a distance of at least 1.5 centimetres from the body.
  If a pocket, belt clip or other type of holder is used to carry the device against the body, it must not contain any metal parts and must ensure a distance of at least that specified above.

11. APPENDIX

- **Manufacturer:**
  emporia Telecom GmbH & Co. KG
  Industriezeile 36, 4020 Linz, Austria
- **Importer:**
  emporia UK and Ireland Limited
  Cardinal Point, Park Road,
  Rickmansworth, Hertfordshire,
  WD3 1RE, United Kingdom
- **Brand name:**
  emporia
- **Model:**
  emporiaSMART.8 (E8.5G.v1)

11.1 Scope of delivery

- **Mobile phone:**
  emporiaSMART.8 (E8.5G.v1)
- **Battery:** AK-E8
- **USB cable:** USB-C/USB-C
- **Smartcover:** EMP-SMARTCOVER-E8
- **SIM ejector tool**
- **User manual**



11.2 Support

- **emporia Service Centre**
  service@emporiatelecom.co.uk
  Monday-Friday, 1200-400 pm
- **United Kingdom · EN**
  +44 1923 94 77 78
  www.emporiamobile.com/en-gb/pages/contact
- **Ireland · EN**
  +353 0818 000 102
  www.emporiamobile.com/en-ie/pages/contact

11.3 Guarantee

Your 12-month warranty period (6 months for the battery and accessories) begins when the device is handed over to you. You must be able to verify the time of the handover by providing us with the **original proof of purchase** (receipt or invoice) with the phone's **IMEI number** on. Keep these documents in a safe place.
Any work or service provided under the warranty will be provided in accordance with the warranty terms and conditions in place at the time of your purchase. The warranty is only valid if original batteries supplied by emporia have been used. To the maximum extent permitted by applicable law, emporia is under no circumstances responsible for the following situations:

- Any loss of data or income
- Any special, incidental, consequential or indirect damage, regardless of how the damage has been caused

11.4 Declaration of conformity (DOC)

emporia Telecom GmbH & Co. KG (Industriezeile 36, 4020 Linz, Austria) hereby declares that the **emporiaSMART.8 (E8.5G.v1)** telecommunication or radio device complies with Directive:

- **1907/2006/EU**
- **2011/65/EU**
- **2014/53/EU**
- **2019/320/EU**
- **2019/881/EU**
- **2019/882/EU**
- **2022/2380/EU**
- **2023/988/EU**
- **2023/1542/EU**
- **2023/1669/EU**
- **2023/1670/EU**

The full text of the declaration of conformity can be viewed on this web page:
www.emporiamobile.com/doc



Sten Kirkbak
Managing Director emporia Telecom
10. 07. 2026, Linz/Austria

11.5 Technical product details

- **Dimensions:** 156.7 × 72.4 × 9 mm
- **Weight:** 175 g
- **Battery:** Li-ion Polymer 3.89 V, 3880 mAh, 15.56 Wh (removable)
- **Standby time:** 190 h*
- **Call time:** 550 min* (*The battery life can be reduced depending on network coverage and active applications.)
- **Internal antenna:** SAR (body): 1.04 W/kg SAR (head): 0.68 W/kg SAR (limbs): 1.81 W/kg
- **Operating temperature range:** -10°– +40° C
- **Charging ambient temperature:** 0°– +40° C
- **Storage temperature:** -20°– +40° C
- **Wireless technologies:** Bluetooth V5.4, ASHA, GPS+GLONASS+Beidou+Galileo, WiFi 2.4G (802.11 b/g/n/ax), WiFi 5G (802.11 a/n/ac/ax)
- **Hearing aid compatible:** M4/T4
- **Screen resolution:** AMOLED 6.36", 1.5 K; 1200 × 2670 px
- **Camera:** 32 MP (front camera) 50+8 MP (back camera)
- **Operating system:** Android 16
- **RAM:** 6 GB
- **Storage (ROM):** 128 GB
- **SD Card:** < 512 GB

Frequencies

- **Bluetooth:** 2402-2480 MHz; Transmitter power: < 0.0137 W
- **Bluetooth LE:** 2402-2480 MHz; Transmitter power: < 0.0018 W
- **2.4 GHz WiFi:** 2412-2472 MHz; Transmitter power: < 0.056 W
- **5 GHz WiFi:** 5150-5350 MHz; Transmitter power: < 0.005 W
- **5.8 GHz WiFi:** 5725-5850 MHz; Transmitter power: < 0.023 W
- **GPS:** (receiver) 1.57542 GHz
- **BDS:** (receiver) 1.561098 GHz
- **GLONASS:** (receiver) 1.602 GHz
- **Galileo:** (receiver) 1.561098 GHz
- **NFC:** 13,56 MHz
- **GSM 900:** TX: 880-915 MHz, RX: 925-960 MHz; Transmitter power: < 1.8 W
- **GSM 1800:** TX: 1710-1785 MHz, RX: 1805-1880 MHz; Transmitter power: < 0.887 W
- **WCDMA Band I:** TX: 1920-1980 MHz, RX: 2110-2170 MHz Transmitter power: < 0.182 W
- **WCDMA Band VIII**: TX: 880-915 MHz, RX: 925-960 MHz; Transmitter power: < 0.174 W
- **LTE FDD Band 1:** TX: 1920-1980 MHz, RX: 2110-2170 MHz; Transmitter power: < 0.186 W
- **LTE FDD Band 3:** TX: 1710-1785 MHz, RX: 1805-1880 MHz; Transmitter power: < 0.174 W
- **LTE FDD Band 5:** TX: 824-849 MHz, RX: 869-894 MHz; Transmitter power: < 0.195 W
- **LTE FDD Band 7:** TX: 2500-2570 MHz, RX: 2620-2690 MHz; Transmitter power: < 0.158 W
- **LTE FDD Band 8:** TX: 880-915 MHz, RX: 925-960 MHz; Transmitter power: < 0.214 W
- **LTE FDD Band 20:** TX: 832-862 MHz, RX: 791-821 MHz; Transmitter power: < 0.204 W
- **LTE FDD Band 28:** TX: 703-748 MHz, RX: 758-803 MHz; Transmitter power: < 0.234 W
- **LTE TDD Band 38:** TX: 2570-2620 MHz; RX: 2570-2620 MHz; Transmitter power: < 0.209 W
- **FDD n1:** TX: 1920-1980 MHz, RX: 2110-2170 MHz; Transmitter power: < 0.189 W
- **FDD n3:** TX: 1710-1785 MHz, RX: 1805-1880 MHz; Transmitter power: < 0.198 W
- **FDD n7:** TX: 2500-2570 MHz, RX: 2620-2690 MHz; Transmitter power: < 0.2 W
- **FDD n8:** TX: 880-915 MHz, RX: 925-960 MHz; Transmitter power: < 0.223 W
- **FDD n20:** TX: 832-862 MHz, RX: 791-821 MHz; Transmitter power: < 0.224 W
- **FDD n28:** TX: 703-748 MHz, RX: 758-803 MHz; Transmitter power: < 0.223 W

- **TDD n77:**
  TX: 3300-4200 MHz; RX: 3300-4200 MHz;
  Transmitter power: < 0.377 W
- **TDD n78:**
  TX: 3300-3800 MHz; RX: 3300-3800 MHz;
  Transmitter power: < 0.372 W

› Restriction of use

- In UK and EU, LTE/NR UE operation in band 28 is restricted to 703~736 MHz (Tx) and 758~791 MHz (Rx).
- In UK and EU, NR UE operation in band 78 is restricted to the frequency range 3400~3800 MHz.
- RF power reduction triggered by the combination of proximity sensors and receiver detection mechanisms as described in this TCF.
- Wi-Fi: This device can be used in all European countries.
- The frequency range from 5150~5350 MHz is restricted to indoor use in accordance with the relevant legal requirements.

Frequency band 5150-5250 MHz:

- Indoor use: Inside builings only. Installations and use inside road vehicles and train carriages are not permitted. Limited outdoor use: If used outdoors, equipment shall not be attached to a fixed installation or to the external body of road vehicles, a fixed infrastructure or a fixed outdoor antenna. Use by unmanned aircraft systems (UAS) is limited to within the 5170-5250 MHz band.

Frequency band 5250-5350 MHz:

- Indoor use: Inside builings only. Installations and use inside road vehicles and train carriages are not permitted. Outdoor use is not permitted. Operation of WAS/RLAN installations in large aircraft (excluding multi-engined helicopters) is permitted until 31. 12. 2028.

› Disposal

- **Disposing of the packaging**
  The packaging and packaging aids are recyclable and should be made available for reuse.



- **Disposing of the battery**
  Batteries should never be disposed of as domestic refuse! As a consumer you are legally required to return used batteries. They can be handed in at one of your community's local collection points or at specialist stores.



- **Disposing of the device**
  If this product ever wears out, please don't dispose of it as domestic refuse. To ensure you don't cause damage to the environment, take it to a collection or recycling centre where used devices are processed for recycling in an environmentally friendly manner.



› Ecodesign information

- Your device is equipped with a removable battery. Only use your device with an original battery. Although the battery can be charged and discharged hundreds of times, it will eventually wear out over time. If the talk and standby times are significantly shorter than normal, replace the battery. Please follow the relevant instructions on our website or contact our customer support by email. (See chapter »11.2 Support«, page 59.)
- For environmental reasons, this packaging does not include a charger. This device can be charged with most USB power adapters and a cable with USB type C plug.
- You can use higher-wattage chargers, but this will not increase the charging speed.

DA Der tages forbehold for trykfejl, fejltagelser og tekniske ændringer.

DE Druckfehler, Irrtümer und technische Änderungen vorbehalten.

EN Misprints, errors and technical changes excepted.

FI Pidätämme oikeuden painovirheisiin,
erehdyksiin ja teknisiin muutoksiin.

FR Toutes erreurs d'impression,
erreurs et modifications techniques réservées.

IT Con riserva di errori di stampa,
inesattezze e modifiche tecniche.

NL Drukfouten, vergissingen en
technische wijzigingen voorbehouden.

NO Det kan forekomme trykkfeil,
feil og tekniske endringer.

SV Med förbehåll för tryckfel,
misstag och tekniska ändringar.

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